

# NETWORK LOGIN INFORMATION



**Riviera Utilities**  
413 E Laurel Ave  
Foley, AL 36535  
(251) 943-5001  
www.rivierautilities.com

## WI-FI PASSWORD/PRE-SHARED KEY (ALL CAPS)

### SSID (NETWORK NAME)

In your web browser, open the page <http://192.168.0.1/> to access the wireless router setup. The Login screen displays. Security Label- If you need to modify the Data Gateway's default wireless security settings, or if you want to configure any other wireless LAN settings, refer to the following instructions. If security has been properly set up on your computer to access the wireless LAN on the DG2460/DG3450, use the connection utility for your operating system to connect to the wireless LAN using its network name (SSID), as shown on the security label. If you cannot access the wireless LAN, you must first establish a wired Ethernet connection between your computer and the DG2460/DG3450.

#### DG2460

The default user name is "**admin**". The default password is "**password**", in lowercase letters. If you try step one credentials and it does not log in, try using username "**cusadmin**" and the password as the **S/N (Wi-Fi password)** located on the modem label.

#### DG3450

The default user name is "**admin**". The default password is "**password**", in lowercase letters. If you try step one credentials and it does not log in, try using username "**admin**" and the password as the **S/N (WiFi password)** located on the modem label.

Enter the username and password and click the Apply button to log in.

Note: Most configuration parameters you may want to set can be accessed on the System Basic Setup screen, including the security mode and a system password.

In the web browser type: <http://192.168.0.1/>

**Username:** "admin" or "cusadmin"  
**Password:** "password" or Serial Number (SN)  
located on your modems label



1. **Online:** indicates internet data transmission status.
2. **Wireless:** indicates the status of the wireless LAN.



### Still not able to get on the Internet (wireless), try these tips:

- ❖ Check to be sure that the WiFi light is on.
- ❖ Does your connection utility discover your wireless LAN? If you turned, off "Broadcast SSID", you need to manually enter the name of your wireless LAN in the connection utility.
- ❖ Change your security mode to "disabled." Enable one of the other security modes as soon as you find the problem.
- ❖ A misconfiguration could lock out all access to the Data Gateway. If you think this has happened, see reset the data gateway to factory defaults. To reset the data gateway to factory defaults, press and hold the reset button on the back of the Data Gateway for more than 15 seconds. This restores the configuration parameters to the factory defaults. You may need to do this if a misconfiguration has locked out all access.

If all LEDs did not light up solid and you also do not have an Internet connection, you may have to contact your service provider to reactivate the modem or check for signal issues. Contact Technical Support for assistance.

**24hrs Technical Support: Phone (251) 299-3171**